

# Quality Policy



It is CCL Design Ltd.'s objective to be recognised as a World-Class developer and manufacturer of printable coatings, adhesives and laminate materials and product identification labelling, serving global manufacturers and their aftermarket where applicable. To achieve this we are committed to:

## Customer Satisfaction

- Providing our customers with products and services that meet or exceed their requirements.

## Continual Improvement

- Measurable improvement of the effectiveness of our business and its management/operating systems.

## Employees.

- Providing training to employees to promote Continual Improvement.
- Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives, including having the authority to stop or correct any process which prevents this achievement.

## Management System

- Maintaining a management system compliant to IATF16949 and ISO 9001.
- Follow the EICC (Electronic Industry Citizenship Coalition) guidelines to support our operations.
- Reviewing our management system on continual basis for robustness.
- Setting and reviewing performance objectives to meet our business goals.

## Environment

Maintaining operations that protect the environment and natural resources of our communities and our nation. (SEE ALSO ENVIRONMENTAL POLICY).

## Safety

Providing a safe work environment for our employees and visitors.  
Supply products that are fit for purpose & safe to use. (SEE ALSO HEALTH AND SAFETY POLICY).

A handwritten signature in black ink, appearing to read 'Lex Kellet', written in a cursive style.

Lex Kellet  
Operations Director  
January 2017